

Declaration for Patent Application

As a below-named inventor, we hereby declare that our residence, post office address, and citizenship are as stated below next to our names.

We believe we are the original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled:

"METHOD AND SYSTEM FOR CALL QUEUEING AND CUSTOMER APPLICATION INTERACTION"

the specification of which (check one):

☒ is attached hereto ☐ was filed on _____ as United States Application No. or PCT International Application Serial No. _____ and was amended on _____ (if applicable).

We hereby state that we have reviewed and understand the contents of the above-identified specification, including the claims as amended by any amendment referred to above.

We acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to us to be material to patentability of this application in accordance with Title 37, Code of Federal Regulations, § 1.56.

We hereby claim foreign priority benefits under Title 35, United States Code, §119(a)-(d), or §365(b) of any foreign application(s) for patent or inventor's certificate, or §365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below any foreign application for patent or inventor's certificate or PCT International application having a filing date before that of the application on which priority is claimed:

| Prior Foreign Application(s) | | | Priority Claimed? |
|------------------------------|-----------|------------------------|--|
| _____ | _____ | _____ | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| (Number) | (Country) | (Day/Month/Year Filed) | |
| _____ | _____ | _____ | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| (Number) | (Country) | (Day/Month/Year Filed) | |

We hereby claim the benefit under 35 U.S.C. §119(e) of any United States provisional application(s) listed below:

| | |
|--------------------------|---------------|
| _____ | _____ |
| (Application Serial No.) | (Filing Date) |
| _____ | _____ |
| (Application Serial No.) | (Filing Date) |

We hereby claim the benefit under 35 U.S.C. §120 of any United States application(s), or §365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. §112, we acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to us to be material to patentability as defined in Title 37, Code of Federal Regulations, §1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:

| | | |
|--------------------------|---------------|--|
| _____ | _____ | _____ |
| (Application Serial No.) | (Filing Date) | (Status: Patented, Pending, Abandoned) |
| _____ | _____ | _____ |
| (Application Serial No.) | (Filing Date) | (Status: Patented, Pending, Abandoned) |

We hereby appoint the practitioners associated with Customer Number 22193 to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith, and direct that all correspondence be addressed to that Customer Number::

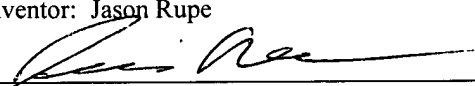
Thomas R. Marsh, Reg. No. 31,039
Kent A. Fischmann, Reg. No. 35,511
Ross E. Breyfogle, Reg. No. 36,759
David F. Dockery, Reg. No. 34,323

Kenneth J. Johnson, Reg. No. 36,834
James L. Johnson, Reg. No. 34,193
Robert B. Berube, Reg. No. 39,608
Travis C. Stephenson, Reg. No. 45,132

Address all correspondence to PTO Customer Number 22193 and telephone calls to Qwest Communications International Inc., Law Department--Intellectual Property Group, 1801 California Street, Suite 5100, Denver, Colorado 80202, 1-877-879-4747 or 303-672-2700.

We hereby declare that all statements made herein of our own knowledge are true and that all statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of first joint inventor: Jason Rupe

Inventor's signature: 

Date: 8/2/01

Post Office Address: 1053 Pegasus Place, Lafayette, CO 80026

Citizenship: U.S.A.

Residence: Same as above

Full name of second joint inventor: Earl Tegan

Inventor's signature: 

Date: 1/30/01

Post Office Address: 12095 West 18th Drive, Lakewood CO 80215

Citizenship: U.S.A.

Residence: Same as above

TO: DDC 126226